



CHILD AND YOUTH STATEMENT OF COMMITMENT

IMPACT Community Services' Board, Management and Staff are committed to protecting children and young people from all forms of violence, harm, abuse, bullying, exploitation and neglect. All our programs and services are underpinned by robust governance, compliance, work health and safety and risk frameworks and are delivered with honesty and transparency. We remain focused as an organisation on upholding the rights of children and young people as outlined in the United Nations Convention on the Rights of the Child and the National Principles for Child Safe Organisations. Our commitment to the safety and wellbeing of children and young people is demonstrated by ensuring:

- ❖ a preventative, proactive and participatory approach to child safety;
- ❖ respect and understanding are given at all times;
- ❖ active listening is the key to understanding;
- ❖ any issues or areas of concern are addressed immediately as per the appropriate level of reporting determined by legislation or contractual requirements;
- ❖ empowerment to participate in decisions which affect their lives;
- ❖ environments that children and young people visit at IMPACT are safe;
- ❖ cultural respect is provided;
- ❖ families and carers are communicated with and valued;
- ❖ regular reviews for improvement of practices and processes to effectively meeting changing needs;
- ❖ policies and procedures reflect current and contemporary practices;
- ❖ appropriately qualified and trained staff are recruited;
- ❖ consistent training and professional development for staff.